

MRC Response - Executive Summary

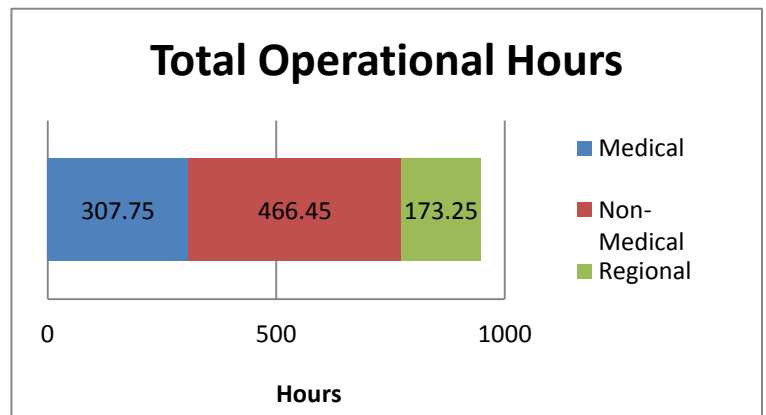
In June 2013 the Fairfax County Health Department, in cooperation with Fairfax County Public Schools, initiated a large scale tuberculosis investigation at Lee High School. As this investigation unfolded, the decision was made to open a Point of Testing site at the high school, necessitating a need for a large number of personnel resources. The decision to activate the Fairfax Medical Reserve Corps was made in late June 2013.

During the 4 month course of this operation, Fairfax MRC volunteers staffed multiple roles in the agency Points of Testing – as Assistant Safety Officers, Registered Nurse Screeners and Tuberculin Skin Test Planters, Flow Control Assistants, and Administrative Site Assistants. By September 2013, over 80 MRC volunteers had been activated in one or more of the above roles during 4 rounds of screening and testing held in June, August, September, and October. Regional MRC Registered Nurse volunteers were activated for the 2nd round of testing in August.

An after action survey was sent to all participating Fairfax MRC volunteers in later October. A summary of the operation and findings of the survey are included below.

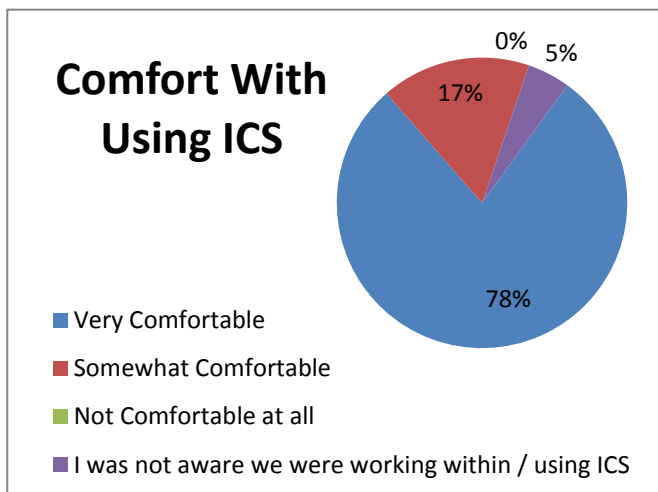
TB Response key facts and figures:

- 83 volunteers were activated over a 4 month timeframe for the TB investigation
 - 31 Medical
 - 52 Non-Medical
- Hours contributed 947.45
 - Medical: 307.75
 - Non-Medical: 466.45
 - Regional MRC: 173.25
- Each responding volunteer was activated for an average of 2 shifts.



Survey Results Summary:

- 42 volunteers responded to the survey
 - 14 Medical
 - 28 Non-Medical
- Majority of respondents worked for only 1 day.
- All respondents were satisfied with the Just In Time Training.
 - 88% of survey responses indicated that they volunteered for this event as a way to “assist in my community”.
 - Overall respondents found the Points of Testing to be well organized and provided positive feedback about their participation and experience.



- Majority of respondents reported being comfortable using ICS.

Lessons Learned

- While most respondents did like the availability survey, several pointed out it needed some work and clarifications.
 - Actions Taken: The MRC Program Office has created a template of this survey so that we can be clearer in the future. The template will be tweaked and made to fit the operation. A copy of the template can be found here:
<https://www.surveymonkey.com/s/MRCAvailTEMPLATE>.
- A number of respondents indicated that at times staffing for a Point of Testing was over what was necessary.
 - Actions Taken: The MRC Program understands this feedback and will work most closely with the Operations Section in the future to make sure that staffing levels for volunteers make the best use of everyone's time.
- While a majority of respondents indicated they were very comfortable using ICS, over 20% stated they were only somewhat comfortable, or unaware they were working within the ICS structure.
 - Actions Taken: The MRC Program is creating and will be offering ICS Refresher trainings to volunteers for continued ICS development.



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The Fairfax MRC is a program of the Fairfax County Health Department.

www.Fairfaxcounty.gov/MRC